



DIVISION OF LAW ENFORCEMENT  
P.O. BOX 161089  
SACRAMENTO, CA 95815-1089  
Telephone: (916) 210-6300  
Fax: (916) 731-2100

August 29, 2019

Caroline Haskins  
MuckRock News  
DEPT MR 78901  
411A Highland Ave  
Somerville, MA 02144  
Sent via email: 78901-63616706@requests.muckrock.com

Re: California Public Records Act Request

Dear Ms. Haskins:

This letter is in response to your correspondence received by the Department of Justice on August 20, 2019, in which you requested records pursuant to the California Public Records Act as set forth in Government Code section 6250, et seq. Specifically, you requested:

- *All instructional materials, presentations and presentation materials (including recorded video and audio, PowerPoint files, prepared remarks, and slides formats), and other guidance on the use of Ring devices and/or the Neighbors app. This includes A) any notes taken during meetings that discussed the use of Ring devices and/or the Neighbors app, B) any explanations (whether internally or externally generated) of how Ring devices and/or the Neighbors app work, and C) any other document that has been used to help explain the use of Ring devices and/or the Neighbors app to any party, including internal documentation, public relations materials, and executive summaries.*
- *A copy of any privacy impact assessments, use policies, standard operating procedures, data retention policies, legal opinions, warranties, non-disclosure agreements, contracts, liability waivers, insurance agreements, Requests for Proposals, Responses to Requests for Proposal, Memorandums of Understanding, Letters of Interest, usage policies, or informal agreements between the police department and Ring.*
- *A copy of any funding opportunity announcements, grant applications and grantor status/progress reports, reports to legislative bodies, annual reports that mention Ring or the Neighbors app, as well as audit records, including but not limited to security audits of the software, misuse reports, and reports to oversight bodies.*

- *Any digital communications including but not limited to emails and text messages) as well as documents, (including but not limited to PDF, word processing, excel, and slide documents) that mention Ring or the Neighbors app.*
- *Any digital communications (including but not limited to emails and text messages) with Ring representatives.*

Government Code section 6253, subdivision (c), permits a public agency to extend the date for responding to a public-records request for 14 days beyond the original 10-day deadline for responding. Since your request was received by this office on August 20, 2019, the deadline for the original response is August 30, 2019; 14 days beyond that date is September 14, 2019.

Government Code section 6253, subdivision (c), authorizes such an extension for several reasons:

1. The need to search for and collect records from field facilities or other establishments that are separate from the office processing the request.
2. The need to search for, collect, and appropriately examine a voluminous amount of separate and distinct records that are demanded in a single request.
3. The need for consultation, which shall be conducted with all practicable speed, with another agency having a substantial interest in the determination of the request or among two or more components of the agency having substantial subject matter interest therein.
4. The need to compile data, to write programming language or a computer program, or to construct a computer report to extract data.

An extension in this case is needed to search for, collect, and appropriately examine a voluminous amount of separate and distinct records. We will provide a further response on or before September 14, 2019.

Sincerely,

A handwritten signature in blue ink, appearing to read "Michael Mattson".

MICHAEL MATTSON  
Professional Standards Group  
Special Agent in Charge  
Division of Law Enforcement

For XAVIER BECERRA  
Attorney General